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**Johnsons Caravans – Terms and Conditions**

**Adult Only CL Site**

**These Terms and Conditions apply to all bookings and stays at Johnsons Caravans (“the Site”). By making a booking or entering the Site, guests agree to be bound by these Terms and Conditions.**

**1. Bookings and Payment**

**1.1 A valid Caravan and Motorhome Club membership number is required at the time of booking.  
1.2 The maximum stay permitted is twenty-eight (28) consecutive days.  
1.3 Bookings must be made in the name of the person(s) staying on the Site. Bookings are non-transferable.  
1.4 Full payment is required at the time of booking. All payments are non-refundable (see Section 19 for exceptions).  
1.5 Payment must be made via BACS to:**

* **Account Name: Johnsons Caravans**
* **Sort Code: 09-01-30**
* **Account No: 08793270**

**2. Arrivals and Departures**

**2.1 Arrival times are between 13:00 and 19:00.  
2.2 Guests must vacate pitches by 12:00 on the day of departure.  
2.3 While every effort will be made to allocate specific pitches upon request, pitch allocation cannot be guaranteed.  
2.4 One car is permitted per pitch and must be parked within the allocated pitch.**

**3. Standards and Conduct**

**3.1 All caravans, motorhomes, and pitches must be kept clean, tidy, and in good order.  
3.2 The Site Owners reserve the right to refuse admission or to terminate a stay, without refund, where guests fail to comply with these Terms and Conditions or engage in behaviour deemed unacceptable, abusive, or unlawful.  
3.3 Sub-letting of caravans or pitches is strictly prohibited.**

**4. Awnings and Windbreaks**

**4.1 Awnings are permitted up to a maximum width of 2.5 metres.  
4.2 Only breathable groundsheets are allowed, and groundsheets/side flaps must be lifted regularly to protect the grass.  
4.3 Windbreaks may be used in place of an awning, provided they do not exceed 2.5 metres in width.**

**5. Vehicles and Speed Limits**

**5.1 A speed limit of 5mph (walking pace) applies throughout the Site.  
5.2 Only one car per pitch is permitted.  
5.3 Mobility scooters and similar equipment are permitted for guests with restricted mobility, provided they adhere to Site rules and the speed limit.**

**6. Dogs and Pets**

**6.1 Well-behaved dogs are welcome on the Site.  
6.2 Dogs must be kept on a lead at all times and must not be left unattended.  
6.3 Guests are responsible for cleaning up after their dogs.  
6.4 A maximum of two (2) dogs is permitted per pitch.**

**7. Visitors**

**7.1 All visitors must be aged eighteen (18) or over and arranged in advance with the Site Owners.  
7.2 Visitor parking is available only in the designated area before the barrier.  
7.3 No more than two (2) visitors and one (1) vehicle per pitch are permitted at any one time.  
7.4 Pitch holders are responsible for the conduct of their visitors and their visitors’ pets.**

**8. CCTV**

**8.1 Closed Circuit Television (CCTV) is in operation across the Site, the storage facility, and the adjoining private property.  
8.2 Access to the private property is not permitted without prior authorisation.**

**9. Electricity**

**9.1 Electricity is provided on a pay-as-you-go basis and must be purchased from the Site office.  
9.2 A 16-amp supply is provided.  
9.3 Only single cables are permitted; splitters and joints are strictly prohibited.  
9.4 Guests are responsible for the safety and suitability of their own electrical equipment and cables.**

**10. Noise and Behaviour**

**10.1 Guests must respect fellow site users and maintain acceptable noise levels at all times.  
10.2 Quiet hours apply from 22:00 onwards.  
10.3 Disorderly, abusive, or unlawful behaviour will result in immediate removal from the Site without refund.  
10.4 Grounds maintenance may take place during guest stays; disruption will be kept to a minimum.**

**11. Waste and Recycling**

**11.1 Guests must use the recycling and waste disposal facilities provided and are encouraged to take excess waste home.  
11.2 Clinical waste must be disposed of off-site by the guest.  
11.3 Pitches must be left clean and tidy on departure.**

**12. Fire Safety**

**12.1 Guests must familiarise themselves with the location of fire points.  
12.2 In the event of fire, emergency services must be contacted immediately by dialling 999.  
12.3 Disposable barbecues, open fires, and fire pits are strictly prohibited.**

**13. Clothes Drying**

**13.1 Washing lines are not permitted.  
13.2 Window racks and freestanding airers are allowed.**

**14. Water Use**

**14.1 Guests must use water responsibly.  
14.2 Washing of caravans and motorhomes is not permitted.  
14.3 Light cleaning (e.g., mirrors, lights, windows) with a bucket and sponge is acceptable.**

**15. Prohibited Items and Vehicles**

**15.1 The following are strictly prohibited: pools, jacuzzis, bathing pods, or similar equipment.  
15.2 Commercial vehicles may not be used as tow or accommodation units.**

**16. Sanitation**

**16.1 Only the designated disposal point may be used for chemical toilets.  
16.2 Only formaldehyde-free toilet fluids are permitted.**

**17. Liability**

**17.1 Guests must treat the Site, facilities, and fellow guests with respect at all times.  
17.2 The Site Owners accept no liability for accidents, injury, loss, or damage to property, vehicles, pets, or personal belongings occurring on the Site.  
17.3 Guests use the Site and its facilities at their own risk.**

**18. Amendments**

**18.1 The Site Owners reserve the right to amend these Terms and Conditions at any time without prior notice.**

**19. Cancellation and Force Majeure**

**19.1 All bookings are non-refundable. Guests who cancel their booking, for any reason, will forfeit all payments made.  
19.2 In exceptional circumstances, at the discretion of the Site Owners, a credit may be offered for use against a future stay.  
19.3 The Site Owners shall not be liable for any refund, compensation, or expenses in the event that the Site is closed, or a booking is cancelled, curtailed, or delayed due to events beyond the Site Owners’ reasonable control, including but not limited to:**

* **Adverse weather conditions**
* **Natural disasters**
* **Fire or flood**
* **Government restrictions, legislation, or advice (including public health emergencies)**
* **Power or utility failures**
* **Strikes, industrial disputes, or staff shortages**
* **Any other event deemed to be “Force Majeure”  
  19.4 In the event of Force Majeure, the Site Owners will endeavour, where reasonably possible, to offer an alternative date for the booking but shall have no further liability to the guest.**

**By confirming a booking, guests acknowledge and agree to these Terms and Conditions in full.**